

# Philip Jeffery Cleaning Services

Est 1993

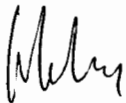
Ms Sarah Richards  
Alexander Swan insurance services  
3 Temple chambers  
Temple street  
Swindon  
Wiltshire  
SN1 1SQ

Dear Sarah

I am writing to say a big thank you for all the help you have given me over these last two weeks by supplying an excellent service firstly with Zurich insurance who were very helpful with my claim over the telephone , they sorted things out very quickly with no hassle or quibbling , secondly and equally just as important what a brilliant idea to supply a van complete with a reach and wash system fitted , and the bonus of thermopure for pure hot water ,having the benefit of the van saved me a lot of hassle not to mention lost revenue , I must say I was sorry to see it go , but every cloud has a silver lining , and I am now fully committed to purchasing a thermopure system as soon as possible .

Once again thank you for a superb service that has been very much appreciated .

Yours sincerely



Philip Jeffery